Optimise your Digital Employee Experience
with the
Modern Device **Managed Service**

virtualengine

Virtual Engine offers organisations of all sizes a **Modern Device Managed Service**, enabling device security compliance, operational efficiency and a first-class end user experience.

The Virtual Engine Modern Device Managed Service simplifies the management and maintenance of employee devices while ensuring security, efficiency, and productivity within your organisation. By maintaining your end user devices, Virtual Engine removes mundane operational tasks from your IT team, so they can work on higher value projects.

This service is scalable and can be easily adapted to meet the changing needs of your organisation. By consolidating multiple point solutions into one you can save money on licensing, maintenance, and support.

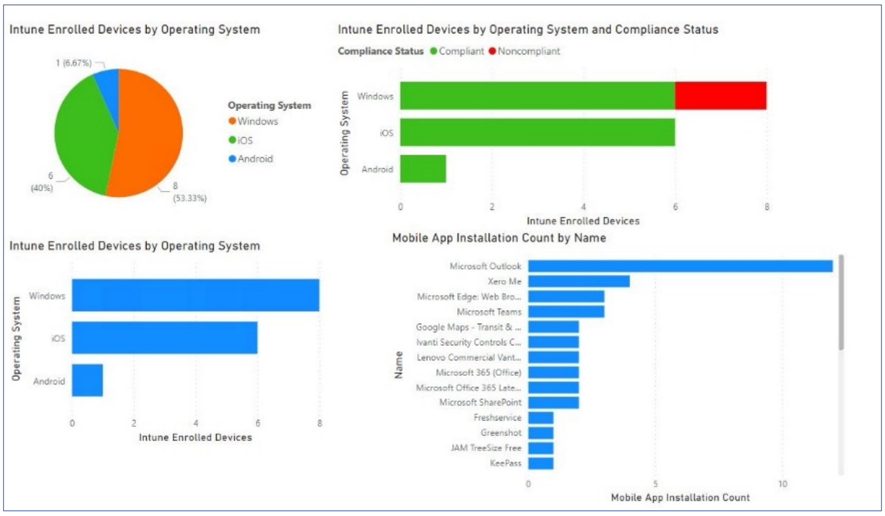
The service includes managing the package, test and deploy lifecycle for Windows applications from a wide range of software vendors, as well as in-house bespoke developments.

Benefits of the Virtual Engine Modern Device Managed Service:

- Cost effective approach – Includes the migration to Microsoft Intune.
- A single solution for all devices, supporting both Windows and mobile.
- Assuredness of best-practice device management.
- Superior operational efficiency with full support for organisational change processes and audit.
- Employee Digital Workspace Experience optimised – including onboarding, ongoing maintenance of Intune and associated services.
- Compliance Reporting.
- Realtime Dashboards available for monitoring performance and security.
- Monitoring – Audit activity including what was changed and by who.
- Disaster Recovery and Change Management of Intune configurations.

See next page for the Modern Device Managed Service feature matrix!

Sample Dashboard view:



Intune Enrolled Devices by Operating System

Intune Enrolled Devices by Operating System and Compliance Status

Intune Enrolled Devices by Operating System

Mobile App Installation Count by Name

Name
Microsoft Outlook
Xero Me
Microsoft Edge: Web Bro...
Microsoft Teams
Google Maps - Transit & ...
Ivanti Security Controls C...
Lenovo Commercial Vant...
Microsoft 365 (Office)
Microsoft Office 365 Late...
Microsoft SharePoint
Freshservice
Greenshot
JAM TreeSize Free
KeePass
0
5
10
Mobile App Installation Count

Interested in finding out more?

Virtual Engine provides organisations with strategic advice and hands-on consultancy to achieve their goal. If you would like to know more we would love to hear from you.

Modern Device Managed Service Support Matrix	Windows 10/11 Devices	Mobile (Android and iOS) Devices	Windows 10/11 and Mobile Devices
Operating System			
Windows 10/11	●		●
iOS/iPadOS		●	●
Android		●	●
Azure AD			
Group management (for Intune assignment only)	●	●	●
Conditional access policies	●	●	●
Microsoft Intune Device Enrollment			
Enrolment status page	●		●
Autopilot deployment profiles	●		●
Apple MDM push certificate management		●	●
Apple Business Manager[1]		●	●
Android Knox[1]		●	●
Device enrolment restrictions	●	●	●
Microsoft Intune Device Management			
Compliance policy management	●	●	●
Configuration profile management	●	●	●
PowerShell scripts and proactive remediation[2]	●		●
Update rings for Windows 10/11	●		●
Feature updates for Windows 10/11	●		●
Windows Autopatch[3]	●		●
Update policies for iOS/iPadOS		●	●
Microsoft Intune Apps			
Application deployment	●	●	●
Application packaging and lifecycle management	●		●
App protection policies		●	●
App configuration policies		●	●
Microsoft Intune Endpoint Security			
Security baselines	●		●
Disk encryption	●		●
Firewall	●		●
Account protection	●		●
Monitoring			
Audit activity - what was changed by who	●	●	●
Apple token and certificate expiration		●	●
Reporting			
Microsoft Intune environment health dashboard/report	●	●	●
Service desk tickets raised in previous 30 days	●	●	●
Migration			
Windows application migration from Configuration Manager to Microsoft Intune	●		●
Group policy assessment and migration to Microsoft Intune	●		●
Mobile device management from 3rd party MDM to Microsoft Intune		●	●

[1] Subject to being granted the necessary levels of access in the management console.

[2] Proactive remediations requires a license valid for the use of Microsoft Intune. Users of the devices are required to have one of the following licenses:

- Windows 10/11 Enterprise E3 or E5
- Windows 10/11 Education E3 or E5
- Windows 10/11 Virtual Desktop Access (VDA) per user.

[3] Subject to having the appropriate licenses. Windows Autopatch requires Windows 10/11 Enterprise E3 (or higher) assigned to users. Additionally, Azure Active Directory Premium, and Microsoft Intune are required.

The end user computing and cloud solution specialists
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