Innovation is a critical part of independent UK law firm Burges Salmon's strategy of delivering exceptional service to its clients.

Combined with legal and sector expertise, Burges Salmon ensures that it innovates in areas that add real value to both its clients and its people.

In line with this strategy, Burges Salmon has optimised the Digital Employee Experience. This involved embracing the latest technologies and expertise to securely deliver key software applications and data to support hybrid working to all computer users at the firm.

Burges Salmon selected Virtual Engine as a partner to build and manage the Microsoft Windows and application lifecycle that enables access to business software across 1,000+ devices.

The brief was to:
- Deliver a build that reduces the time to deploy a new device.
- Optimise the lifecycle management of line-of-business applications and services.
- Deliver a build that Burges Salmon has full confidence in.

The process began with consultancy to assess, plan, build and test the images for the new builds. Once this phase was signed off then the full-scale deployment began.

Burges Salmon has seen the overall build process made reliable and a reduced build time to an average of 40 minutes. Virtual Engine now provides a complete managed service to the firm for Microsoft Windows and application delivery.

"Virtual Engine brought its technical expertise and experience to transform our Windows build process. We are confident that the managed service will continue to deliver a seamless process that gives our IT team and the business assurance of timely access to applications and deliver the service our clients have come to expect."

Lee Davey - Deputy Head of IT and Operations, Burges Salmon

"Virtual Engine is delighted to be working with Burges Salmon where we can use our unique set of skills and experience to deliver what the firm requires."

Steve Whitfield, Sales Director, Virtual Engine

Since the Managed Service:

"Since moving to the Windows Managed Service with Virtual Engine, we are able to provide a significantly improved Digital Experience to the entire firm. At the same time, our IT team is able to concentrate on higher value projects. Virtual Engine fully understands our environment and how to interact with our users. They act as a highly experienced extension of our internal team. Applications are now delivered faster, and our users are kept well informed of progress along the way."

Lee Davey - Deputy Head of IT and Operations, Burges Salmon

Interested in finding out more?
Virtual Engine provides organisations with strategic advice and hands-on consultancy to achieve their goal, and is the first and only company in the UK to automate Windows 10 and Citrix builds as a service. If you would like to know more we would love to hear from you.