

Success Stories

ATRIUM



Microsoft Windows Virtual Desktop is a desktop and application virtualisation service that runs on the cloud.

Virtual Engine has developed the automated Windows Image Builder that reduces the cost, disruption and additional burden on IT caused by the demands of the new Windows evergreen release mode.

Atrium is a long established leading specialist insurance and reinsurance business, underwriting through Syndicate 609 at Lloyds and has a history dating back to the 1930's.

Atrium is rightly proud of a first class reputation amongst its stakeholders within the insurance market. This is based on unrivalled underwriting and claims expertise, exceptional long term performance and a 'best in class' managing agency.

- Syndicate 609 benefits from an A rating from A.M. Best, A+ from S&P and AA- from Fitch.
- Syndicate 609's Capacity for 2020 was £525m
- Atrium Syndicate 609 enjoys excellent support from Lloyd's names who provide 75% of the underwriting capacity.

The Challenge for IT

IT underpins everyday working for all the Atrium Staff. This is especially relevant in recent times where employees often work away from the office and access corporate data and software for their day-to-day work to continue as normal. The existing remote access IT solution used by Atrium was expensive and the User Experience needed improving so the IT management reviewed the options available in the marketplace.

Because Office 365 and other cloud solutions were already being used by Atrium the requirement was for a modern cost-effective and high-performance remote access solution that also fitted well with a cloud adoption strategy. The Microsoft Azure based Windows Virtual Desktop (WVD) solution was selected as the preferred option - it fulfilled the Atrium remote working requirements as well as having flexible technology and pricing options.

Atrium chose Microsoft Partner Virtual Engine to work alongside the in-house IT team due to their specialist End User Computing and Cloud expertise. Deployment commenced in November 2020 and the results were very favourable.

"With WVD we were able to choose the right level of performance to provide staff with a very good user experience and at the same time at a reasonable cost. The new Desktop is successfully deployed to 80% of staff and we expect to complete the roll out by the end of March.

Virtual Engine were instrumental in making the project a success due to their extensive knowledge of WVD and ability to make software applications perform well in the new environment."

Garry Lewis – Head of IT at Atrium

"We are all delighted with the success of Microsoft WVD at Atrium. We worked closely with the IT Team and are providing ongoing support services to ensure the environment continues to perform well complementing the in-house skills at Atrium."

Steve Whitfield, Sales Director, Virtual Engine

Interested in finding out more?

Virtual Engine provides organisations with strategic advice and hands-on consultancy to achieve their goal, and is the first and only company in the UK to automate Windows 10 and Citrix builds as a service. If you would like to know more we would love to hear from you.

The end user computing and cloud solution specialists

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