

Success Stories



Microsoft state that Windows 10 will be the last major release of their Windows desktop Operating System.

Virtual Engine has developed the Windows 10 Automated Upgrade Service. This is a proven model that automates much of the Windows Build process.

TLT was created in 2000 to be a different kind of law firm, one that pushes the boundaries with new ways of working and thinking.

Since then, they've grown rapidly and are privileged to support some of the UK's major institutions, high growth businesses and well-known brands.

Their services support clients in three distinct areas:

Advisory: helping with strategic and day-to-day legal issues.

Disputes: helping to prevent and, where needed, manage conflict.

Transactions: helping organisations to expand, restructure or sell.

The Challenge for IT

IT underpins support services for clients across all of the TLT business units and the firm recognises the importance of ensuring that systems are up to date and compliant. In line with this strategy, TLT made the decision to upgrade all PCs and laptops to Microsoft Windows 10.

With over 1300 devices located across several UK cities, this was quite an undertaking. Especially as much of the hardware and many software applications also required upgrading to support Windows 10. TLT enlisted the assistance of End User Computing and Cloud Solution Specialists Virtual Engine to assist with the project.

The TLT in-house IT team worked flat out with the Virtual Engine consultants and engineers to plan and build the new Windows 10 system, with the final build successfully deployed to all offices by December 2019.

"This is a significant achievement that we want to recognise - just look at the numbers... Collectively we've upgraded 1350 devices in 10 weeks over 6 sites, requiring 19 evening shifts and nearly 600 person-hours to deploy, followed by 19 floorwalking sessions and 86 training sessions...."

This includes unboxing and delivering 500 new desktops, 180 new laptops and 780 new screens, as well as implementing over 300 RAM & SSD upgrades, and closing out 342 issues raised through testing by Virtual Engine and the Service Desk!

Virtual Engine have done a great job. They delivered the project on time and on budget and we are now moving into a continuous service arrangement to deal with the ongoing Windows 10 Evergreen."

Ian Lauwerys, IT and Facilities Director

"We are delighted to be part of the success of the TLT Windows 10 upgrade project. It enabled Virtual Engine to use its full capabilities to assist a valued customer".

Steve Whitfield, Virtual Engine Sales Director

Interested in finding out more? Then please contact us.

Virtual Engine provides organisations with strategic advice and hands-on consultancy to achieve their goal, and is the first and only company in the UK to automate Windows 10 and Citrix builds as a service. If you would like to know more we would love to hear from you.

The end user computing and cloud solution specialists

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